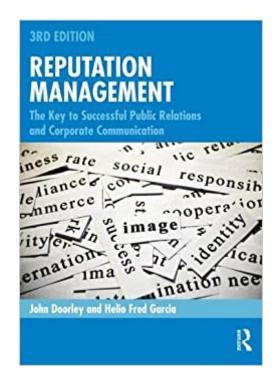


The book was found

Reputation Management: The Key To Successful Public Relations And Corporate Communication





Synopsis

Reputation Management is a how-to guide for students and professionals, as well as CEOs and other business leaders. It rests on the premise that reputation can be measured, monitored, and managed. Organized by corporate communication units including media relations, employee communication, government relations, and investor relations, the book provides a field-tested guide to corporate reputation problems such as leaked memos, unfair treatment by the press, and negative rumors, and focuses on practical solutions. Each chapter is fleshed out with the real-world experience of the authors and contributors, who come from a wide range of professional corporate communication backgrounds. Updates to theà Â third edition include: Global content has been incorporated and expanded throughout the book, rather than being restricted to only one chapter. Opening vignettes, examples, and case studies have been updated in each chapter. Additional case studies and examples with an international focus have been added.

Book Information

Paperback: 442 pages

Publisher: Routledge; 3 edition (February 27, 2015)

Language: English

ISBN-10: 0415716284

ISBN-13: 978-0415716284

Product Dimensions: 7 x 1 x 10 inches

Shipping Weight: 1.8 pounds (View shipping rates and policies)

Average Customer Review: 3.0 out of 5 stars 3 customer reviews

Best Sellers Rank: #85,474 in Books (See Top 100 in Books) #70 inà Books > Business & Money > Marketing & Sales > Public Relations #97 inà Books > Business & Money > Industries > Media & Communications #149 inà Â Books > Textbooks > Business & Finance > Business

Communication

Customer Reviews

"The authors have found the right balance between academic rigor and practical application and between the foundational concepts of public relations and their application. It has been my text of choice for the past four years and will continue to be in the future." \tilde{A} ¢ \hat{a} ¬ \hat{a} ¢Philip Herr, Fairfield University and SVP of Millward Brown"Reputation Management provides just the right breadth and depth of information to give the reader a full understanding of how to create and maintain organizational reputation within the context of the current business climate. Full of case studies and

useful examples, this text is a practical and accessible tool for understanding the communication processes underlying the practice of reputation management." $\tilde{A}\phi\hat{a} \rightarrow \hat{a}\phi$ Lisa V. Chewning, Penn State University $\tilde{A}\phi\hat{a} \rightarrow \hat{a}\phi$ Chington" Reputation Management is more than an advanced organizational communication or public relations text. It connects theory to professional practice, making a strong business case for building and maintaining reputation as an organizational asset. Communication and business students, as well as professionals, will benefit from reading this book." $\tilde{A}\phi\hat{a} \rightarrow \hat{a}\phi$ Jennie Donohue, Marist College" This book is the real deal $\tilde{A}\phi\hat{a} \rightarrow \hat{a}\phi$ engaging and up-to-date $\tilde{A}\phi\hat{a} \rightarrow \hat{a}\phi$ examples combined with communication and managerial theory. The chapter exercises encourage critical thinking and analysis. Reputation Management is just about the perfect text for anyone who wants to understand how communication works in organizations. I won't teach corporate communication without this textbook." $\tilde{A}\phi\hat{a} \rightarrow \hat{a}\phi$ Astrid Sheil, California State University, San Bernardino

John Doorley, head of corporate communications for Merck & Co. Inc. until 2000, most recently built and directed for 10 years the Master of Science Degree Program in Public Relations and Corporate Communication at New York University School of Professional Studies. He is now with the London-based company Mindful Reputation. Helio Fred Garcia is president of Logos Consulting Group. He is an adjunct professor in the Executive MBA program of New York University's Stern School of Business, and teaches courses in NYU's MS in Public Relations and Corporate Communication program at the university's School of Professional Studies. He is the author of The Power of Communication: Skills to Build Trust, Inspire Loyalty, and Lead Effectively (FT Press, 2012) and of Crisis Communications (AAAA Publications, 1999).

swag is the key to success

Scholastic, not for seasoned pros, but useful for the office library.

Good textbook

Download to continue reading...

Reputation Management: The Key to Successful Public Relations and Corporate Communication Strategic Public Relations Management: Planning and Managing Effective Communication Campaigns (Routledge Communication Series) Health Communication: From Theory to Practice (J-B Public Health/Health Services Text) - Key words: health communication, public health, health

behavior, behavior change communications Public Relations and Social Media for the Curious: Why Study Public Relations and Social Media? (A Decision-Making Guide to College Majors, Research & Scholarships, and Career Success) An Overview to the Public Relations Function (Public Relations Collection) Nora Roberts Key Trilogy CD Collection: Key of Light, Key of Knowledge, Key of Valor Labor Relations in the Public Sector, Fifth Edition (Public Administration and Public Policy) Applied Public Relations: Cases in Stakeholder Management (Routledge Communication Series) Organizational Behavior and Public Management, Third Edition, Revised and Expanded (Public Administration and Public Policy) Pitch, Tweet, or Engage on the Street: How to Practice Global Public Relations and Strategic Communication Decisiones: A look inside the legal battle between Salsa music legends Willie Colon and Ruben Blades, and an Iraq War Veteran caught in the middle, fighting for his honor and reputation. Sport Public Relations - 2nd Edition: Managing Stakeholder Communication Engines of Anxiety: Academic Rankings, Reputation, and Accountability The Future of Reputation: Gossip, Rumor, and Privacy on the Internet Reno's Big Gamble: Image and Reputation in the Biggest Little City Dangerous Books For Girls: The Bad Reputation of Romance Novels, Explained Communication and Communication Disorders: A Clinical Introduction (4th Edition) (Allyn & Bacon Communication Sciences and Disorders) Communication, Media, and Identity: A Christian Theory of Communication (Communication, Culture, and Religion) Deciding Communication Law: Key Cases in Context (Routledge Communication Series) Effective Implementation In Practice: Integrating Public Policy and Management (Bryson Series in Public and Nonprofit Management)

Contact Us

DMCA

Privacy

FAQ & Help